



# Authorisation Form for SIM Card Replacement

By virtue of the present letter, I the undersigned, \_\_\_\_\_ holder of ID Number / Passport Number \_\_\_\_\_ hereby authorise Mr/ Ms/ Mrs/ \_\_\_\_\_ holder of ID Number/Passport Number \_\_\_\_\_, (“Representative”) to request and obtain a replacement of SIM Card on my behalf.

The following conditions apply:

1. The Account Holder acknowledges that he/she is aware that his/her Representative shall have access to use the SIM Card and service when this is provided to him/her in accordance with this Authorisation.
2. The Account Holder is in a direct contractual relationship with Melita and thus remains bound and responsible for all obligations including but not limited to the payment obligations stipulated in Standard Terms and Conditions and the tariff specific terms and conditions, irrespective of who made use of the service.
3. The parties agree to indemnify and hold Melita harmless in respect of claims arising related to the SIM Card replacement / unbarring of the service as applicable and shall release Melita from any responsibility connected with these processes.
4. This Letter of Authorisation is only valid for fifteen (15) days from the date of signature.

\_\_\_\_\_  
Account Number \_\_\_\_\_

Date:

**A copy of ID Cards/Passports should be attached to this form.  
Original IDs/ Passports need to be presented in Retail Outlets.**